ANNUAL § 64.2009(e) CPNI CERTIFICATION FOR 2014

- 1. Date filed: $\frac{2}{24}/2015$
- 2. Name of company(s): Horizon Mobile Communications, Inc.
- 3. Form 499 Filer ID: 823974
- 4. Name of signatory: Adam Thompson
- 5. Title of signatory: President
- Certification:

I, Adam Thompson, certify that I am an officer of Horizon Mobile Communications, Inc. ("Horizon"), and acting as an agent of Horizon, that I have personal knowledge that Horizon has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules.

Attached to this certification is a statement explaining how Horizon's procedures ensure that Horizon is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping and supervisory review) set forth in Section 64.2001 et seq. of the Commission's rules.

Horizon has not taken actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission) against data brokers in the past year.

Horizon has not received customer complaints in the past year concerning the unauthorized release of CPNI.

Horizon represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17, which requires truthful and accurate statements to the Commission. Horizon also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Adam Thompson

President

Horizon Global, Inc.

Date: 2-23-15

STATEMENT OF CPNI COMPLIANCE PROCEDURES

Horizon Mobile Communications, Inc. ("Horizon") has established and implemented the following internal policies and procedures to ensure compliance with the requirements of Section 222 of the Communications Act of 1934, as amended, and with Federal Communications Commission rules governing Customer Proprietary Network Information ("CPNI"), codified at 47 C.F.R. § 64.2001 et seq.

The following operating procedures are intended to ensure that Horizon complies with the CPNI Rules:

- Horizon does not make available to any affiliated or unaffiliated entity information which meets the definition of CPNI set forth at 47 U.S.C. § 222(h)(1), except when required to do so by the law.
- Horizon only uses CPNI to render, and bill for, the telecommunications services it
 provides to its customers. Horizon does not use its customers' CPNI for any
 marketing purpose, either internal or external, or any other purpose set forth in the
 CPNI Rules.
- Horizon has established the following practices and procedures governing the disclosure of CPNI:
 - (a) Horizon does not disclose or release CPNI upon a customer's telephone request except under the following circumstances: (1) Horizon verifies the identity of the caller by return call to the telephone number of record in the customer's file; (2) Horizon sends the CPNI to the customer's address of record in the customer's file; or (3) for business customers, through the customer's dedicated account manager.
 - (b) Horizon automatically notifies customers (at the customer's original telephone number or address on file) in case any changes are made to the customer's primary account information.
 - (c) Horizon has implemented procedures to notify the required U.S. government agencies in the vent of a breach of the CPNI rules and to provide the required notice to affected customers of any such breach.
- 4. Horizon provides comprehensive training on these practices and procedures to all relevant employees. Horizon has established a supervisory review process regarding compliance with the CPNI rules for outbound marketing situations. Horizon maintains records of carrier compliance for a minimum of one year.
- Because Horizon does not use CPNI for any purpose and does not provide CPNI
 to other entities (except when compelled under the law to do so, or as requested to
 so by customers), it has not implemented either "opt-in" or "opt-out" CPNI

- approval procedures, see 47 C.F.R. § 64.2007, and it has not implemented the CPNI notification procedures, see C.F.R. § 64.2008.
- In the event that Horizon in the future plans to utilize CPNI to provide CPNI to
 other entities other than as described above, it will first provide customers
 notification of their CPNI rights as required by 47 C.F.R. § 64.2008.
- It is a violation of Horizon policies to disclose CPNI outside of Horizon. Any
 employee found to have violated this policy will be subject to disciplinary action
 up to and including termination.
- 8. Access to CPNI at Horizon is restricted to a limited number of employees and controlled through the use of active security and other measures, including the use of special passwords that are assigned on a limited basis and technological measures which prohibit the electronic reproduction or distribution of CPNI. Encryption and other security practices are utilized when CPNI is transmitted electronically.
- Controls are in place involving responses to law enforcement agencies that serve
 Horizon with valid legal demands, such as a court ordered subpoena, for CPNI.
 Horizon will not supply CPNI to any law enforcement agency that does not
 produce a valid legal demand.